



DEVELOPING SKILLS, EMPOWERING WORKFORCES, BUILDING AFRICA'S FUTURE

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SOUTH AFRICA ZAMBIA DEMOCRATIC REPUBLIC OF CONGO MADAGASCAR ZIMBABWE BRAZIL CHINA

# LEGACY OF EXCELLENCE & LEADERSHIP



As a distinguished member of the Dickinson Group of Companies, **DGC AFRICA Skills** carries forward a legacy of industrial excellence spanning over 115 years. Since the Dickinson Group's establishment in 1910, we have consistently pioneered innovative solutions to meet Africa's evolving industrial challenges. This rich heritage, combined with our dedicated focus on technical skills development, positions us uniquely in Africa's training and development landscape.

In Sub-Saharan Africa's challenging economic landscape, characterized by a significant skills shortage and rising unemployment rates, particularly among youth, **DGC AFRICA Skills** stands as a beacon of hope. We are committed to bridging the gap between education and industry demands, creating pathways for learners to acquire high-quality, accredited training that empowers them for a brighter future.

Building on the Group's century-long commitment to industrial excellence, **DGC AFRICA Skills** has established itself as a leading provider of comprehensive technical training solutions. Our deep understanding of Africa's industrial landscape, gained through decades of operational experience, enables us to deliver training programmes that address real-world industry needs while ensuring compliance with local and international standards.

In an era of rapid industrial transformation, we have emerged as a trusted partner in technical skills development by combining traditional expertise with cutting-edge training methodologies. Our state-of-the-art training facilities, including our flagship centre in the Democratic Republic of Congo, serve as hubs of excellence in artisanal development and technical training, supported by a network of skilled instructors who understand the nuanced requirements of each industrial sector we serve.









Our core strengths have established us as a trusted training partner across Africa:

- Over 115 years of industrial expertise and African market knowledge
- Comprehensive technical training solutions across multiple sectors
- Deep understanding of industry requirements and standards
- Strategic partnerships with leading training institutions
- Proven track record in developing technical excellence
- Innovative training methodologies and facilities

Our mission is to enhance the professional skills and certifications of workers in Africa's industrial sectors by providing comprehensive training programs to equip individuals with the necessary technical expertise and safety knowledge to meet international standards. This empowers industries across Africa to adapt to rapid technological advancements, improve operational efficiencies, and foster sustainable economic growth. By strengthening workforce capabilities, we aim to enhance the global competitiveness of African industries and drive progress across the continent.

### STRATEGIC PARTNERSHIP

# WITH UXI ARTISAN DEVELOPMENT

Our collaboration with **UXi Artisan Development** is a key aspect of our commitment to providing high-quality technical training. This strategic partnership combines **DGC AFRICA** Skills' industrial expertise with UXi's renowned artisanal development methodology, creating a powerful platform for technical skills development across Africa.

Together, we deliver internationally accredited training programmes that set new standards for artisanal excellence.



This collaboration ensures our training programmes reflect the latest industry standards while maintaining the rigorous quality that UXi is known for in artisanal development.

### Key benefits of this partnership include:

- Access to UXi's internationally recognized training methodologies
- · Enhanced quality assurance through dual oversight
- Expanded range of accredited programmes
- Advanced assessment and certification processes
- Industry-leading training materials and resources

### WHAT SETS DGC AFRICA SKILLS APART

In the dynamic landscape of technical training and skills development, **DGC AFRICA Skills** distinguishes itself through an unmatched combination of industrial expertise, practical focus, and commitment to excellence.

Our approach is built on deep understanding of industrial requirements, ensuring our training programmes deliver real-world capability and measurable impact.

### Key differentiators that set us apart include:

### **REGISTERED ASSESSMENT & TRADE TEST CENTRES**

- EISA (External Integrated Summative Assessment) certification centre leading to Occupational Certificates
- Accredited Trade Test Centre offering preparation for Red Seal certification
- · Compliance with Quality Council for Trades and Occupations (QCTO) requirements
- · Foundational Learning Competence (FLC) framework for NQF Levels 3 and 4

### TRAINING EXCELLENCE

- Internationally accredited training programmes
- State-of-the-art training facilities and equipment
- Industry-experienced instructors
- · Practical, hands-on learning approaches
- · Integration of latest industry technologies and practices
- · Flexible delivery methods including face-to-face, online, and blended learning options

### **INDUSTRY ALIGNMENT**

- · Training designed around actual industrial needs
- · Regular curriculum updates reflecting industry evolution
- Strong partnerships with major industrial operators
- Focus on practical application and workplace readiness



### STRATEGIC PARTNERSHIP

# WITH DGC WORKFORCE SOLUTIONS

Our strategic alliance with **DGC Workforce Solutions** creates a unique value proposition in Africa's industrial sector. This partnership enables us to align our training programmes directly with workforce requirements, ensuring graduates are immediately ready to contribute in industrial environments. The seamless integration between training and deployment creates significant advantages for both learners and employers.

### Through this collaboration, we provide:

- Direct pathways from training to employment
- · Customised training programmes aligned with specific industry needs
- · Continuous professional development opportunities
- Comprehensive skills tracking and verification





### **COMPREHENSIVE**

# TRAINING PORTFOLIO

### TRADE CERTIFICATIONS & TECHNICAL TRAINING

Our core focus lies in developing technical excellence across critical industrial trades. Through comprehensive training programmes that combine theoretical knowledge with extensive practical application, we prepare artisans for successful careers in demanding industrial environments.

### Our trade certification programmes cover:

- Welding (multiple processes and specifications)
- Fitting and turning
- · Mechanical maintenance
- · Electrical installation and maintenance
- · Rigging and crane operations
- Instrumentation
- Millwright training
- Boilermaking



INTERNATIONAL STANDARDS
WHILE ADDRESSING SPECIFIC AFRICAN
INDUSTRIAL REQUIREMENTS

Our training methodology emphasizes practical competence, safety awareness, and professional development, ensuring graduates are fully prepared for industrial deployment.

### **HEALTH, SAFETY & ENVIRONMENTAL**

### **TRAINING**

Safety excellence stands at the heart of our training philosophy. Every programme we deliver incorporates comprehensive HSE elements, ensuring graduates understand and can implement best practices in workplace safety. Our dedicated **HSE training programmes** provide specialized certification in critical safety areas, meeting international standards and industry requirements.

Through practical application and scenario-based learning, we ensure safety awareness becomes second nature to our graduates. Our HSE training facilities include specialized equipment and simulation areas that allow learners to experience and respond to realistic safety scenarios in a controlled environment.

### Core HSE training includes:

- Occupational health and safety fundamentals
- · Risk assessment and management
- Emergency response procedures
- Environmental protection practices
- Specialized safety certifications
- · Height work and confined space training
- First aid and emergency response
- Safety leadership development

### **PROFESSIONAL**

# DEVELOPMENT

Beyond technical skills, we recognize the importance of broader professional capabilities. Our professional development programmes help technical personnel advance into supervisory and management roles, creating career progression pathways and supporting workforce sustainability.

### Our comprehensive approach to professional development includes:

### **LEADERSHIP SKILLS**

- Supervisory skills for technical leaders
- · Team leadership and communication
- · Problem-solving and decision-making
- Project management fundamentals
- Performance management
- Conflict resolution

### **TECHNICAL MANAGEMENT**

- · Quality control and assurance
- Project scheduling and coordination
- Resource management
- Technical documentation
- Risk management
- Continuous improvement methodologies



### TRAINING INFRASTRUCTURE

# & FACILITIES

Our commitment to excellence is reflected in our world-class training infrastructure. Our facilities combine traditional class-room spaces with extensive practical training areas, creating optimal learning environments for technical skills development.

### Our training centres feature:

#### **TECHNICAL FACILITIES**

- Purpose-built technical workshops
- Specialized training equipment
- Full-scale simulation areas
- Industry-standard tools and machinery
- Safety training facilities
- Materials testing laboratories

### LEARNING INFRASTRUCTURE

- Modern classroom facilities
- Computer-based training centres
- Online learning resources
- Assessment centres
- Student support facilities
- Technical libraries

### **QUALITY ASSURANCE**

# & CERTIFICATION

Quality stands at the core of our training delivery. Our programmes meet rigorous international standards and are subject to regular external assessment and verification. We maintain comprehensive quality management systems that ensure consistent excellence in training delivery and assessment.

### Our quality framework encompasses:

### **ACCREDITATION AND STANDARDS**

- ISO certification and compliance
- Industry body accreditations
- International qualification frameworks
- Regular external audits
- Continuous improvement programmes

### **QUALITY MANAGEMENT**

- · Comprehensive quality management system
- Regular curriculum review and updates
- · Instructor certification and development
- Student assessment standards
- Performance monitoring and evaluation
- Stakeholder feedback integration



### **IMPACT**

# **& OUTCOMES**

Our training programmes deliver measurable impact across multiple stakeholders:

### **FOR INDUSTRY**

- Access to certified, work-ready artisans
- Reduced time-to-productivity for new hires
- Enhanced safety and quality standards
- Support for local content requirements
- Improved operational efficiency
- Reduced skills-related risks

### **FOR COMMUNITIES**

- Economic empowerment through skills development
- Sustainable employment opportunities
- Enhanced technical capabilities
- Support for local economic development

### **FOR LEARNERS**

- Internationally recognised qualifications
- Enhanced employability
- Clear career progression pathways
- Professional development support
- Industry-relevant experience
- Lifelong learning opportunities
- Improved standard of living
- Community capacity building
- Emphasis on women's empowerment in industrial roles



## LOOKING INTO THE FUTURE

**DGC AFRICA Skills** remains committed to advancing technical excellence in Africa's industrial sector. Our forward-looking approach focuses on continuous improvement and innovation in technical training delivery.

### STRATEGIC PRIORITIES INCLUDE

- Expanding our training capability and capacity
- Incorporating emerging technologies and practices
- Strengthening industry partnerships
- · Enhancing training methodologies
- Supporting Africa's industrial development
- Developing new training programmes
- Expanding geographic presence
- Promoting inclusive growth and development

### **INNOVATION FOCUS**

- Digital learning integration
- Virtual reality training applications
- Advanced simulation technologies
- Mobile learning solutions
- Industry 4.0 skills development
- Sustainable technology training



Together with our partners and stakeholders, we are building Africa's technical future.

OUR COMMITMENT TO EXCELLENCE, COUPLED WITH OUR COMPREHENSIVE APPROACH TO SKILLS DEVELOPMENT, POSITIONS US AS A KEY ENABLER OF INDUSTRIAL GROWTH & ECONOMIC DEVELOPMENT ACROSS THE CONTINENT

Contact DGC AFRICA Skills to explore how our training solutions can support your organisation's technical capability development and contribute to sustainable industrial growth across Africa.



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# **OUR OFFICES**

